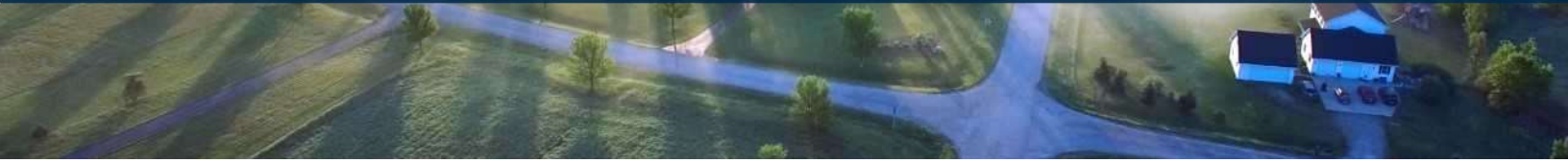




# Board Education and Leadership Development

## *Assessing and Understanding Rural Provider Performance*



**The Chartis Center for Rural Health** delivers the leadership expertise needed to help rural providers, health systems, associations and state networks develop and implement performance improvement initiatives. Our unique approach, solutions and rural expertise has helped more than 750 rural and Critical Access Hospitals leverage a sophisticated analytics framework to guide strategic and operational decisions.

A key constituency for every rural hospital leadership team is the Board of Directors. A deeper, more nuanced understanding of internal and external performance indicators helps to better inform Board members and strengthen confidence in senior leadership decisions.

Building on our experience presenting to dozens of rural provider Boards, The Chartis Center for Rural Health has developed a unique advisory offering designed to bridge the gap and help Board members better understand their hospital's performance through the lens of the Hospital Strength INDEX® framework.

As part of this offering, The Chartis Center for Rural Health will:

- Work closely with hospital senior leadership to understand strategic and operational priorities as well as specific Board requirements.
- Help hospital senior leaders tell their story through rural relevant benchmarks.
- Develop a tailored peer group of 'comparators,' based upon leadership defined criteria such as revenue cohorts, service lines, geography and competition.

***A deeper, more nuanced review of key indicators better informs Boards and strengthens confidence in hospital leadership decisions.***



- Devise a strategy map based on Top 100-level performance indicators and work with front line decision makers to develop targets and Performance Improvement Plans.
- Develop a custom, on-site presentation for Board members and extended leadership.
- Produce hospital-specific analytics 'packets' covering current/future market dynamics, facility performance indicators based on INDEX, and detailed comparative benchmarks from a customized group of rural peers.

Our Board Education sessions are typically integrated into already scheduled Board meetings or Board/leadership team retreats. Let us help you tell your strategic and operational story within the context of the rural health landscape. We know rural health.

### **Education and Leadership Session Facilitators**

The Chartis Center for Rural Health has an experienced team to facilitate Board education and leadership development sessions. Team members possess enormous healthcare experience and have worked closely with rural and Critical Access providers on strategic initiatives to improve Quality, Patient Satisfaction, Outcomes and Financial performance. Each education and leadership session will be led by one of our senior team members:



Michael Topchik  
National Leader



Troy Brown  
Manager



Amanda Howard  
Senior Analyst

The Chartis Center for Rural Health is ready to provide the expertise, data analysis and insight required to create lasting performance improvement. Reach out to us at 207-518-6700 or via email at [inquiry@ivantagehealth.com](mailto:inquiry@ivantagehealth.com).

*The Chartis Group® (Chartis) provides comprehensive advisory services and analytics to the healthcare industry. With an unparalleled depth of expertise in strategic planning, performance excellence, informatics and technology, and health analytics, Chartis helps leading academic medical centers, integrated delivery networks, children's hospitals and healthcare service organizations achieve transformative results. The Chartis Center for Rural Health (CCRH) was formed in 2016 to offer tailored services, performance management solutions, research and education to rural hospitals and facilities.*