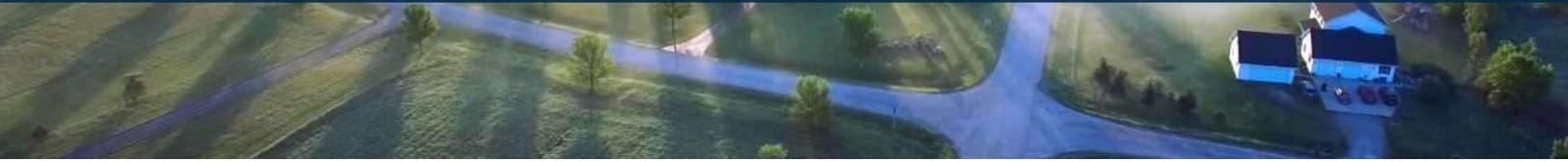




INDEX Comparative Analytics

Assessing and Understanding Rural Provider Performance



The Chartis Center for Rural Health delivers the leadership expertise needed to help rural providers, health systems, associations and state networks develop and implement performance improvement initiatives. Our unique approach, solutions and rural expertise has helped more than 750 rural and Critical Access Hospitals leverage a sophisticated analytics framework to guide strategic and operational decisions.

The Hospital Strength INDEX Summary Report is a unique lens into how rural providers are performing when compared to all 2,200 rural hospitals (Critical Access and Rural PPS) in the United States. ***But percentile rankings across the INDEX's eight pillars of performance are only the tip of the iceberg.***

The INDEX tracks and scores rural hospitals across 50 rural-relevant indicators. The INDEX Comparative Analytics program provides rural hospital leadership teams with the ability to monitor and measure their hospital's performance across all 50 indicators and against those of an unblinded, customized peer group.

A Peer Group Custom Designed for You

Through our work with rural providers, we've learned that peer groups yielding the most value are those comprised of hospitals that share common characteristics. While every peer group includes recognized competitors, we build peer groups with clients that extend beyond county and state boundaries to include facilities of:

- Similar size (e.g. bed size, number of discharges, net patient revenue)
- Common service lines (e.g. OB, ortho)

Customized peer groups bring greater clarity to performance indicators, help to better engage staff and prevent data denial.



- Market dynamics (e.g. large number of retirees or seasonal population)
- Top 100 Performers

The ability to compare, understand and act by comparing performance indicators against a customized peer group is the true value of this unique program. Among the 50 indicators tracked and provided three times each year (winter, summer and fall) to program participants include:

- **Market Share**
 - Medicare Inpatient and Outpatient Market Share (including Surgery, Emergency Department and Diagnostics)
- **Quality**
 - MBQIP, Emergency Department Throughput, Time to Interventions and Immunizations
- **Outcomes**
 - Readmission and Mortality Rates
- **Patient Perspectives**
 - All 10 domains of HCAHPS
- **Financial**
 - Cost and Charge per Case (Inpatient/Outpatient) and Capital Efficiency

Experts in Rural Healthcare

The Chartis Center for Rural Health has developed an experienced project team to facilitate hospital and network performance Improvement initiatives. CCRH team members possess enormous healthcare experience and have worked closely with rural and Critical Access providers on strategic initiatives to improve Quality, Patient Satisfaction, Outcomes and Financial performance. Reach us at inquiry@ivantagehealth.com.

The Chartis Group® (Chartis) provides comprehensive advisory services and analytics to the healthcare industry. With an unparalleled depth of expertise in strategic planning, performance excellence, informatics and technology, and health analytics, Chartis helps leading academic medical centers, integrated delivery networks, children's hospitals and healthcare service organizations achieve transformative results. The Chartis Center for Rural Health (CCRH) was formed in 2016 to offer tailored services, performance management solutions, research and education to rural hospitals and facilities.