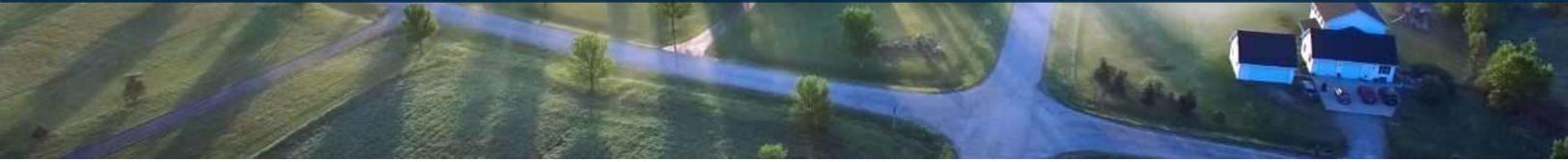




Operational Assessments

Assessing and Understanding Rural Provider Performance



The Chartis Center for Rural Health delivers the leadership expertise needed to help rural providers, health systems, associations and state networks develop and implement performance improvement initiatives. Our unique approach, solutions and rural expertise has helped more than 750 rural and Critical Access Hospitals leverage a sophisticated analytics framework to guide strategic and operational decisions.

As pressure on the rural health safety net mounts, rural providers are increasingly looking inward to better understand cost excess, efficiencies and productivity. Unlocking new levels of value through performance improvement requires the right set of benchmarks and the right set of tools that create engagement, buy-in and build confidence among frontline decision makers.

The Chartis Center for Rural Health has developed customized operational assessments designed to help rural and Critical Access Hospitals address questions such as:

- *What are my internal performance trends and how do those compare to rural peers?*
- *What are our major drivers of cost variance?*
- *Where are my Top 10 areas of opportunity?*

The Chartis Center for Rural Health's Operational Assessment offers a comprehensive analysis of hospital operations integrating **Functional Cost Excess**, **Staffing and Productivity Excess**, and **Clinical Cost Excess**. Specifically, the assessment:

Unlocking new levels of value requires the right mix of benchmarks and tools that create buy-in and build confidence.

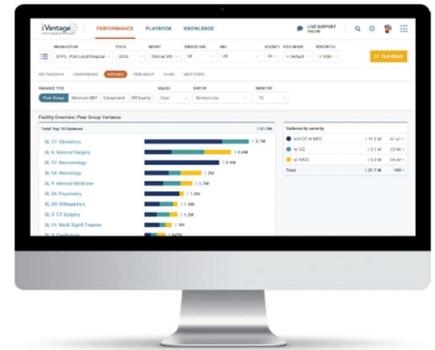


Operational Assessments: Assessing and Understanding Rural Provider Performance

- Benchmarks hospital cost variance, locates departments with cost opportunity, and identifies major drivers of cost variance;
- Benchmarks hospital productivity and salary expenses; and
- Benchmarks hospital clinical cost opportunity and integrates Quality, Outcomes, Patient Safety, and Patient Satisfaction into a single analysis that links cost performance and the hospital's value proposition.

Insights that Enable Action

A key component of the Operational Assessment is iVantage Performance Manager®, a Web-based benchmarking platform. This advanced solution – which is trusted and relied on by hospitals and health systems nationwide to help drive cost reduction and improve operational efficiency – provides the technical foundation for the assessment. Upon the completion of the assessment, rural hospitals have the option to continue to leverage Performance Manager as part of a go-forward strategy for continuous performance improvement.



Experts in Rural Healthcare

The Chartis Center for Rural Health has developed an experienced project team to facilitate hospital and network performance Improvement initiatives. CCRH team members possess enormous healthcare experience and have worked closely with rural and Critical Access providers on strategic initiatives to improve Quality, Patient Satisfaction, Outcomes and Financial performance. Reach us at inquiry@ivantagehealth.com.

The Chartis Group® (Chartis) provides comprehensive advisory services and analytics to the healthcare industry. With an unparalleled depth of expertise in strategic planning, performance excellence, informatics and technology, and health analytics, Chartis helps leading academic medical centers, integrated delivery networks, children's hospitals and healthcare service organizations achieve transformative results. The Chartis Center for Rural Health (CCRH) was formed in 2016 to offer tailored services, performance management solutions, research and education to rural hospitals and facilities.