




# Top 100 Strategic Advisory

## *Assessing and Understanding Rural Provider Performance*



**The Chartis Center for Rural Health** delivers the leadership expertise needed to help rural providers, health systems, associations and state networks develop and implement performance improvement initiatives. Our unique approach, solutions and rural expertise has helped more than 750 rural and Critical Access Hospitals leverage a sophisticated analytics framework to guide strategic and operational decisions.

Each year, The Chartis Center for Rural Health utilizes the Hospital Strength INDEX® framework to identify the Top 100 Critical Access Hospitals and the Top 100 Rural & Community Hospitals. The Top 100 has grown to become a powerful barometer for monitoring and measuring hospital performance, and an important talking point within rural communities.

Retaining – or working to achieve – Top 100 status is increasingly a priority for rural hospital leadership teams. To support these hospitals, The Chartis Center for Rural Health has launched a unique advisory service designed to help hospitals maintain or drive toward Top 100 performance levels.

Across the nation, The Chartis Center for Rural Health has leveraged its expertise to provide an accountable resource focused on helping rural providers fulfill their mission. The Top 100 Strategic Advisory program is a natural extension of that work. As part of this program, The Chartis Center for Rural Health will work closely with hospital senior leadership to:

- Create a custom peer group of rural facilities for benchmarking and comparison utilizing the INDEX;
- Develop a strategy map and dashboard to monitor performance indicators throughout the year; and

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- Engage directly with quality improvement leaders to develop targets and Performance Improvement Plans (PIPs) for lagging indicators of performance.

Additional deliverables for this program include:

- Ongoing phone support and quarterly updates on program progress via WebEx; and
- On-site presentation for hospital leadership and frontline decision makers.

## **Education and Leadership Session Facilitators**

The Chartis Center for Rural Health has an experienced team to facilitate Board education and leadership development sessions. Team members possess enormous healthcare experience and have worked closely with rural and Critical Access providers on strategic initiatives to improve Quality, Patient Satisfaction, Outcomes and Financial performance. Each Top 100 Strategic Advisory engagement will be led by one of our senior team members:



Michael Topchik  
National Leader



Troy Brown  
Manager

The Chartis Center for Rural Health is ready to provide the expertise, data analysis and insight required to create lasting performance improvement. Reach out to us at 207-518-6700 or via email at [inquiry@ivantagehealth.com](mailto:inquiry@ivantagehealth.com).

*The Chartis Group® (Chartis) provides comprehensive advisory services and analytics to the healthcare industry. With an unparalleled depth of expertise in strategic planning, performance excellence, informatics and technology, and health analytics, Chartis helps leading academic medical centers, integrated delivery networks, children's hospitals and healthcare service organizations achieve transformative results. The Chartis Center for Rural Health (CCRH) was formed in 2016 to offer tailored services, performance management solutions, research and education to rural hospitals and facilities.*